

Table 1

How likely are you to attend another National Convention?	Overall, how would you rate the Convention?	How Was Check-In?	How Was Check-Out?	What did you like?	What did you dislike?	What can we do better next time?	How long have you been attending Conventions?
5 - Can't Wait To Attend Again	Very Satisfied	Good	Good	All the organization	No ARBA 98th convention coffee cups for sale with 2021 on it.	Make coffee cups to sale	1-5 Years
5 - Can't Wait To Attend Again	Satisfied	Ok	A Nightmare!!!!!! I know it's hard to find volunteers to help but; you need breed chairs to check animals and apply zip ties. 2 hours in a check out line is freaking ridiculous. Have a few more exit doors manned to allow animals out to different parts of the parking lot. People were parking in the where they shouldn't and you had to back down the lane to get out. There are not nearly enough handicap spaces	Everything else was great		Manage check out a lot better	5-15 Years
5 - Can't Wait To Attend Again	Satisfied	Easy	Easy but took way too long. Needed more help and/or a second exit door.	Loved youth cooped with open, club booth by breeds or as close as possible, plenty of shavings	Long uninterrupted rows of judging tables made it hard to get from one side to the other, no/very few garbage cans in the showroom.	Checkout! I like this process because it takes so much off the breed chairs and I think fewer mistakes make it out the door but it took forever to get though the line. It took us over an hour (got in line at 645). More help or a second exit door would have helped. Overall - great convention	15 Years or More
5 - Can't Wait To Attend Again	Very Satisfied	Very speedy	A little chaotic but it went pretty fast	How everything was setup	Not enough food vendors or merchandise vendors	Have more food vendors	1st Year
5 - Can't Wait To Attend Again	Neutral	Good	Good	Showing	So many people	More people to hlep	1st Year
5 - Can't Wait To Attend Again	Very Satisfied	Very fast and easy	Safe and secure	Set up of the venue was convenient and spacious	The temperature was too warm. Also could use more ventilation	Directional signs upon arrival. It was a little confusing finding the entrance	15 Years or More
4 - Very Likely	Satisfied	Great	Awesome, we made the Express line with only 3 rabbits out by 7:15!	Everything	How ' glichy' the zoom classes were :(Make brooms and scoops more available Show Allen M. Where you keep	1st Year

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5 - Can't Wait To Attend Again	Satisfied	Very smooth! Thank you!		I loved the input from judges and officials plus the youth contests!!		A little more directions to location and times.	1-5 Years
						The reporting of results is very unsatisfied. I entered rabbits but the border was still closed at show time. Where do you go for results? I believe you still a results book but it does not serve the need for information.	15 Years or More
4 - Very Likely	Very Unsatisfied	Fine and easy	Absolutely Horrible. 2+ hours standing in line. First convention was Syracuse in '81. This year was the WORST!	Venue is great. Very roomy.	The checkout.	If you use the same checkout, you need to double the number of lanes and the number of people. Also, think of exhibitors in RVs. We were not allowed to exit to Lot L. That meant we had to unhook everything and drive all the way around the grounds to get to the Exit door. Quite a pain and very inconsiderate.	15 Years or More
4 - Very Likely	Satisfied	Check in was a breeze	Check out was slow and ineffective- but you know that and I'm sure you'll improve for the 100th, so I won't continue :)	Venders were great, signage was good, youth contests went pretty smoothly, shows ran smoothly	Hopping- it was poorly run and executed, did not follow the rules, and the judge was rude. Next time, contact Claire Burns of Virginia for directions on who can run a more effective, better advertised, and smoother event. It is a great youth activity, especially for those who can't afford the top show bunnies- don't give up on it, just let us help you get better people to run it.	A map of specialty tables would be nice- it was hard to find some of them. The "inner" registration table would be easier to find if it were closer to the vending area (perhaps near the youth scholarship auction table). It would be nice if youth division winners got a rosette rather than just a laminated card- there were some amazing	1st Year

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5 - Can't Wait To Attend Again	Very Unsatisfied	Not a problem at all		The space, the relaxed atmosphere regarding exhibitor equipment	Not enough trash cans	Some aisles where judging was occurring were way too congested. Specifically the AFL and Checkered Giant judging extended into Jersey Woolly exhibitor aisles...	5-15 Years
5 - Can't Wait To Attend Again	Very Satisfied	Very helpful and accomodating	not a fan of the single exit check out point. Made check out take much longer	Gordon is aces! and show committee very helpful, friendly. Loved having everything in one building. good parking, hotel very conveniently located. Plenty of shavings, feed, and access to water	Check out		15 Years or More
4 - Very Likely	Very Satisfied						1-5 Years
5 - Can't Wait To Attend Again	Unsatisfied	It was absolutely a mess and unorganized... Rabbits were clearly not "vet-checked" and health certificates were NEVER checked from breeders who needed them and SPENT the money, time and stress to receive them last minute (Minnesota). There was a guy who was handing out packets during this time and was clearly rude and snarky when we asked questions about corrections. We even told corrections would be made prior to the show and they were NOT changed and reprinted making writing for the breed a challenge.	It was went smooth for us, but looked frustrating for others as the morning went on... The line was extremely long and not needed when breed secretary's could've checked people out or there could have been multiple doors for check out. The line was causing a cluster with breeders trying to get animals from different areas.	I liked that there wasn't a shortage of shavings, feed, supplies, etc. I like how the youth were combined with the open as well. The bathrooms were very clean and kept stocked with toilet paper. Masks were not enforced as well, which is good.	The show coops were horrible! We had a Satin literally break her back during the show when she was in the coop waiting to be judged... also, a group judge (Glenn Carr) DID NOT handle the rabbits appropriately. It was uncalled for when he was grabbing scruffs and the sides of the rabbits... I realize this Convention was for Doug Harrah but have some talented judges judge the BIS who can handle properly and POSE properly. Have the BIS in a different area. I have trouble seeing the rabbits being posed, even on the "big" screen.	Commit to your actions. If your wanting Health certificates from active RHD case states then LOOK at them when checking in. Some people could've shown and got away without the certificates. Otherwise, drop the health certificates and extra time and cost. Have some nicer people volunteer to work and not make check out so difficult, snarky and difficult people when it came to tattoos and extra questioning.	1-5 Years

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3 - Neutral	Very Unsatisfied	Ok	Ok	Show	I was told not to show due to RHDV2 and I still have yet to get my refund. Refunds should be issued immediately. My kids could have used that \$1,000 on something else. Way to really kill a youths week! Congratulations	Ensure refunds are as timely as you expect deadlines to be followed	1-5 Years
3 - Neutral	Satisfied	Great	Not done yet		Vendors were spread out and we did not even realize some were there.	Put vendors in a U, quite spaces for youth outside main area	1-5 Years
4 - Very Likely	Neutral	Great	Awful. There needs to be more than one check out	The atmosphere was great	The checkout and judges	The check out	1-5 Years
5 - Can't Wait To Attend Again	Very Satisfied	Excellent, very smooth and quick	Fine, until someone decided they were going to let their friends with like 50 rabbits get in line with them ahead of us, pushing us back further in line	Having the youth and open breeds together.	Only having one door available to go out for check out.	We were in line approximately 30 minutes to check out, which wasn't that bad but maybe having an area where those that have just a few rabbits (like 10 or less) can check out quicker than those with dozens of rabbits/cavies., within the same area as general checkout.	1-5 Years
5 - Can't Wait To Attend Again	Very Satisfied	Smooth	Efficient. We were in line an hour, but it moved steadily	Shavings were easy to find. Show tables were accessible. Nothing felt cramped.			1-5 Years
5 - Can't Wait To Attend Again	Satisfied	Checkin was great.	Need to go back to breed chairs. It worked well at Indy.				1-5 Years
3 - Neutral	Neutral	Quick	Not sure				1-5 Years
4 - Very Likely	Neutral	Good, would have been nice to have multiple entry points	Not good, usually done by breed chairs at multiple doors. Don't know why everyone is forced to go out 1 door. Extremely frustrating.	Venue and judging	Food vendors to few and expensive. Youth contests very disorganized and I jumped in to help.	Check out back to breed chairs. Host hotel was only ok, better organization of events in a timely manner.	15 Years or More

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5 - Can't Wait To Attend Again	Satisfied	The check in process was very easy and quick	Despite waiting an hour to get out, the process was very thorough and fast once getting through the line. Not sure if there is anything that could be done about the line. You did a fabulous job!!!!	seeing old friend and making new ones. Rabbits have been a part of my life for over 40 years and it was very time to see everyone again despite what is happening in our crazy world.	The distance between everything was a long walk , but we made it.	I believe this would be more youth committee, but some kind of ice breaker on first day. SOOO many kids were at the banquet and they had a great time, but then didn't get to expand as the convention was over. Maybe also with	15 Years or More
5 - Can't Wait To Attend Again	Satisfied	Went very fast and easy	Took too long, should of had two exits or another way to speed things up the line wrapped around the whole building.	Close parking, nice building, cages were set up nicely so all rabbits were in one room	No changing table in the bathrooms, and checkout wasn't great	Improve checkout	15 Years or More
4 - Very Likely	Neutral	Easy	Long wait. Found it interesting that Rabbits were being checked for a correct ear number by people not wearing gloves or using hand sanitizer.	Lots of room to spread out. Access to shavings & feed. Just glad to have had a convention.	Judge changes. Open and youth mixed together. A youth banquet meal at 30\$ for one slice of pizza and cake. Difficult to locate meetings, etc.	More organization & labeling of where things are. Better banquet meal options. Improved youth contests. Faster & more efficient check outs.	15 Years or More
5 - Can't Wait To Attend Again	Satisfied	Was easy	What a line!	People were very friendly and extremely helpful	Checkout was tuff	Try to improve checkout	15 Years or More
5 - Can't Wait To Attend Again	Very Satisfied	Excellent. Very smooth.	This was the worst part of the whole convention. Line was insanely long. People have to get out in a more timely manner.	Nice wide aisles, open and youth rabbits cooped together, signage	There was room for more judging tables, and there judges and breeds that waited all day to get on the tables. We all want to be done earlier.		15 Years or More
2 - Somewhat Likely	Satisfied	Great	Very very long line	Youth stuff	Need to have a sick bay and a injured bay not mixed	Communication between times and everything if stuff changes	1st Year
4 - Very Likely	Very Satisfied	Check in was very smooth sailing and easy to navigate	Check out was okay. The volunteers at one table were quite rude and a little rushy when trying to unload and reload rabbits.	Love how the show was ran. Love to meet new people and seeing old friends. Looking at the rabbits was amazing	Check out	For check out, possibly having multiple lines in the entrance instead of one big line to move the process of checking out people faster. Possibly being able to check out the night before.	1st Year

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4 - Very Likely	Satisfied	Great	Terrible. Your check out people were twats and docks and very rude.	The judging, the people and the overall atmosphere	The check out people	Get better check out people. Have more than one line or start check out the night before.	1st Year
5 - Can't Wait To Attend Again	Very Satisfied	Real smooth	Long	Available feed types	Cavies so far away	Organize breeds a to z	1st Year
5 - Can't Wait To Attend Again	Satisfied	Quick and easy	Quick and rasy	Everything.	Some of my stuff got stolen	Try to have the breed booths close to their breeds	1st Year
4 - Very Likely	Satisfied			Shows and vendors	Pay to park		1st Year
5 - Can't Wait To Attend Again	Neutral						1st Year
5 - Can't Wait To Attend Again	Satisfied						1st Year
5 - Can't Wait To Attend Again	Satisfied						1st Year
4 - Very Likely	Satisfied	Good went smooth	Terriable the line to checkout wrapped the building so hard to get to your rabbits even then get your rabbits in line to check out. Plus we couldn't fit al ours on are cart at once so had to do it twice in the big line. Took 3-4 hours to check out.		Check out	Check out having different doors or other way to check ears and rabbits to leave was way to congested and this made the room congested as well.	5-15 Years
4 - Very Likely	Neutral	Texas 2014 had the best checkin using 4 booth windows and EVERYTHING was in one location.	Done well and went smooth if people exiting were ORGANIZED.	Showing all 4 judge at the same time in the videos for BIS. Having youth cooped with open was nice.	Lack of signs to the bathrooms. Judges luncheon not in the same area as the conference. More people would have come to the conference. Being mailed the paper version of the convention catalog when entries were due and not having the option for electronic version up and until entries were due.	Having food vendors at both ends of the show areas or at least a seating area for those that brought their lunches away from the vendors.	5-15 Years
5 - Can't Wait To Attend Again	Very Satisfied	Very smooth	smooth considering	Thank you for providing enough wood shavings		Perhaps have each breed chair check out at their breed to speed up that process	5-15 Years

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4 - Very Likely	Neutral	Great	Horrible, who ever planed this check out prosses wasn't thinking. Been doing this 10 years and NEVER had to stand in a line to check rabbit oiut like this. This needs to be reevaluated.		It took 7 hrs dor open to go and judges took a total of 1 hour to rush through youth.....,you can not tell me those yout got a fair judging Rabbit Check out	Rabbit check out	5-15 Years
5 - Can't Wait To Attend Again	Very Satisfied	Great! Smooth process!	Long, took us over an hour to get through. However, I appreciate the diligence staff took to make sure people were taking the correct animals. I've been to conventions where there was absolutely NO security and folks were walking right out, so I appreciate this, even though the line was long. The actual process was smooth.	The venue. Easy to access, ample space and parking.	Need more signs to direct people to where other events and activities are.	See above	5-15 Years
4 - Very Likely	Satisfied	Fine	Suggest express line for 8 rabbits or less		Chasing down award and being sent to three booths with no resolution.	Signs at entrance posting days schedule; kiosk to make changes prior to deadlines; express lane for check out with 8 or less rabbits; youth breed signage overhead	5-15 Years
5 - Can't Wait To Attend Again	Satisfied	Need more signage	It was fine. People complain but if their rabbit was missing g they'd understand	The awards were nice. Sou d system worked well. We were able to understand every announcement.	Building is dark, not enough trash cans, no breaks in the sections of show tables and the runs of rabbit cages were too long where you had to go clear to the end to go to the next row. Kind of a fire hazard.		5-15 Years
5 - Can't Wait To Attend Again	Satisfied	Easy	Ok waited awhile	Size			5-15 Years